Case Study

Basingstoke and Deane Borough Council

Epay without payroll software change

Basingstoke and Deane Borough Council

The Borough of Basingstoke and Deane covers an area of over 245 square miles within northern Hampshire. Basingstoke and Deane Borough Council supports a population of just over 160,000 people.

The council has a diverse workforce of almost 600 people operating from different locations.

Basingstoke and Deane

The Challenge

Before working with Datagraphic, the payroll team printed and distributed their payslips in-house. Each pay period, they would then spend half a day sorting and batching documents, by hand, in to department order for internal distribution.

As part of the authority's corporate plan, the payroll team conducted a review of their business processes and decided to seek an online payslip solution.

Their payroll software offered an epayslip option, but the provider wasn't willing to adapt its design and layout. This was important to the authority for employee engagement.

Switching payroll software would be expensive, so they needed a flexible, cost-effective epayslip provider who could present data from their existing software.

Datagraphic's Epay application met this challenge.

"Being able to use data files from our existing payroll system made the transition process quicker, smoother and much more cost effective than investing in new software. From our Chief Executive down, I've received feedback praising the application."

Payroll Manager

Results Achieved

- 90% uptake of epayslips on launch
- 30 minute distribution process, each pay period, reduced from over four hours
- No lengthy software change project needed to implement epayslips
- Printed payslip design replicated online to improve employee engagement

Why Datagraphic?

We partner with organisations to provide a secure end-to-end document automation service that is simple, liberating and integrated.

Whether you're communicating with customers, suppliers, employees or all three, our friendly and dedicated team will help you deliver accurate, efficient and future-proofed communications without buying expensive software or costly equipment.

Learn more at datagraphic.co.uk

Datagraphic

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